



ESTHER CLICK

EDUCATION

Columbia Basin College

AA Applied Science
BAS Applied Management

WORK EXPERIENCE

WESCOM Manager

06/27/2023- Present

Emergency Communication Supervisor SECOMM

05/15/2017- 06/15/2023

Emergency Communication Dispatcher/CTO SECOMM

09/11/2006- 05/15/2017

Additional Professional Duties:

EMD Criteria Based Dispatch Instructor
(King County EMD program)
Previously Pub Ed Chair and
Committee Member

Additional Community Leadership Roles:

Member of WWCRLD Board of Trustees
St. Patrick's Gala Fundraising Group
WW Noon Rotary Member

Previous Job History:

Walmart Freezer Receiver 2005-2006
Ferguson Enterprises Mezzanine Lead
2004-2005
Simplot Processing Plant Ticket Writer
2002-2004
General Field Worker 1999-2002

Currently, I am the WESCOM Public Safety Communications Manager. WESCOM is the 911 Emergency Communication Center for Walla Walla County, which makes me the 911 Coordinator for Walla Walla County. I have been an APCO member throughout my career, but it was not until the last few years that I started to dive into everything that goes into ensuring the success of our profession at every level—local, state, and national.

In my 18 years of public safety career, I have been allotted opportunities that have allowed me to be where I am today. When I came into this career, I was young and didn't understand the job clearly. Within one year, I learned to love the purpose behind my career as an emergency communications dispatcher.

I developed myself by earning my bachelor's degree, becoming a Certified Training Officer, and then taking on the position of a Supervisor at SECOMM. I was the Public Education Coordinator for Benton and Franklin County and held the Pub Ed Chair position at the state level. I also became a Certified Instructor for the King County Emergency Medical Dispatch program and coordinated the quality assurance for those calls at SECOMM. I have presented at a national level about High-Performance Telephone CPR.

Community service is a cornerstone of my life. Beyond my professional role, I serve as a Trustee on the Walla Walla County Rural Library District Board, a position I've held for four years, including a tenure as chair. I'm passionate about books, education, and nurturing young minds. Additionally, as a Walla Walla Noon Rotary Club member, I actively participate in community service, embodying the principle of "Service Above Self."

Finally, and most importantly, I am a MOTHER to 3 amazing boys who depend on a mom to show them the beautiful side of life after losing their father. They are the FUEL for every single decision I make.