

Washington State 911 Certification Board

Recruitment Announcement

The Washington State 911 Advisory Committee is looking for applicants to serve as alternates on the Public Safety Telecommunicator Certification Board. The Certification Board is tasked with creating and overseeing the certification and training program for Washington State Public Safety Telecommunicators. There are four vacancies: two alternates representing PSAP Directors/911 Coordinators and two alternates representing public safety telecommunicators. For each category, one of the two positions will be selected from the West side of the State and one from the East side.

Alternates are expected to attend the Certification Board meetings on a regular basis, ensuring they stay up to date on the Board's progress and are able to assume the primary member's role if needed. The Certification Board typically meets twice per month via Microsoft TEAMS. For more information, visit [SSB 5555](#). Desired qualifications for each category are:

PSAP Director/911 Coordinator:

- Currently employed as a PSAP Director or 911 Coordinator with direct oversight or management of their PSAP for a minimum of three years.
- Knowledge and experience with common principles and practices for effective training and curriculum development.
- Experience in developing training standards.
- Oversight or involvement of training implementations within your agency.
- Prior committee experience (doesn't need to be 9-1-1 specific).

Public Safety Telecommunicator:

- A letter of support from your agency's Director.
- Currently employed as a PST* for a minimum of 3 years.
- Have current or prior training experience within the PSAP with a minimum of 2 years' experience.
- Knowledge and experience with common principles and practices for effective training and curriculum development.

- Experience in developing training standards.
- Oversight or involvement of training implementations within your agency.
- Prior committee experience (doesn't need to be 9-1-1 specific).

*"Public safety telecommunicator" means a first responder working in a primary public safety answering point, regardless of title, who has successfully completed the training, certification, or recertification standards established in the state of Washington. This includes an employee of the state, a local public agency, or an independent governmental agency whose primary responsibility is to receive, process, transmit, or dispatch 911 emergency and nonemergency calls for law enforcement, fire, emergency medical, and other public safety services by telephone, radio, or other communication devices and includes an individual who promoted from this position and supervises individuals who perform these functions.

To apply, email a letter of interest and resume to Wendy Hill at w.hill@tcomm911.org. Application materials will be accepted through July 8, 2024.